

Privacy Policy

THE MANSION · Last updated 26 August 2026

1. Who we are

THE MANSION is an event operated by [OPERATING COMPANY NAME], a company registered in England and Wales (company number [COMPANY NUMBER]), registered office [REGISTERED ADDRESS]. In this policy, “we” and “us” mean that company. We are the data controller for the personal information described below.

If you have any question about this policy or about how we handle your information, contact us at [EMAIL ADDRESS].

2. What we collect

When you sign up through our website, we collect:

- your name;
- your email address;
- the date and time you signed up, and the page you signed up from.

We do not ask for payment details, identity documents or any special category data through the sign-up form.

3. Why we use it, and our lawful basis

We use your information to:

- send you announcements, ticket releases and guest list information for THE MANSION;
- send you news about our future events;
- keep a record of who has consented to hear from us, and when.

Our lawful basis for all of the above is your **consent**, which you give when you submit the sign-up form. You can withdraw it at any time — see section 6.

4. Marketing and unsubscribing

By signing up you are joining our mailing list, which covers this event and future events we run. Every email we send includes an unsubscribe link, and unsubscribing takes effect immediately. You can also email us at [EMAIL ADDRESS] and ask to be removed. We will never sell your details or pass them to a third party for their own marketing.

5. Who else sees your information

We use third-party service providers to run the website and send our emails — for example our hosting provider and our email platform. They process your information only on our instructions and under contract, and may not use it for their own purposes. Some of these providers may store data outside the UK; where they do, we rely on appropriate safeguards such as the UK International Data Transfer Agreement or UK Addendum.

We may also disclose information where we are required to by law, or to establish or defend legal claims.

6. Your rights

Under UK data protection law you have the right to:

- ask for a copy of the personal information we hold about you;
- ask us to correct information that is wrong or incomplete;
- ask us to delete your information;
- ask us to restrict or object to how we use it;
- ask us to transfer it to another organisation;
- withdraw your consent at any time, which stops any further use but does not affect anything we did before you withdrew it.

To exercise any of these, email [EMAIL ADDRESS]. We will respond within one month. You will not normally be charged.

7. How long we keep it

We keep your details for as long as you remain subscribed, and for 24 months after your last interaction with us. If you unsubscribe or ask us to delete your information, we remove it promptly — except for a minimal suppression record (your email address alone), which we keep so that we do not contact you again by mistake.

8. Cookies

Our sign-up page uses only the cookies strictly necessary to make the site work and to keep it secure. We do not use advertising or tracking cookies on it. If that changes we will update this policy and ask for your consent first.

9. Security

We take reasonable technical and organisational measures to protect your information, including encrypted connections to our website and restricted access to our mailing list. No system is completely secure, but we will tell you and the Information Commissioner's Office if a breach occurs that is likely to affect your rights.

10. Children

Our events are for people aged 18 and over, and our sign-up is not intended for anyone under 18. If you believe a child has given us their details, contact us and we will delete them.

11. Changes to this policy

If we change this policy we will post the new version on our website and update the date at the top. Where the change is significant, we will tell you by email.

12. Complaints

If you are unhappy with how we have handled your information, please tell us first at [EMAIL ADDRESS] so we can put it right. You also have the right to complain to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, or at ico.org.uk.